Servicing Request Form



Dear Customer,

You have purchased high-quality test equipment from us; it has been thoroughly inspected and tested prior to delivery. However, it is frequently not possible to secure absolute trouble-free operation. For the future, in order to minimalize inconvenience and to facilitate swift troubleshooting for you, we kindly request you to fill out this form.

We would like to apologize in advance for any inconveniences, and we will do everything within our power in order to process you request as soon as possible.

When returning any parts, please ALWAYS enclose this form as an attachment to the parcel.

Company (name and address)	
Phone number / fax / email	
Product identification	
Serial number	
Version/Model-Nr.	
Problem description	
Additional remarks	
Warranty?	Yes No Cause:
Estimate for charges required	Yes No
Space reserved to IPT	N° VRP.: Date Kz.
To be filled by IPT :	

Please send any parts due for reconditioning to the following address: IPT Institut für Prüftechnik GmbH & Co. KG; Schulstr. 3, 86447 Todtenweis, Germany

For any queries, please contact: IPT Institut für Prüftechnik Gerätebau GmbH & Co. KG Tel.: +49 8237 966_452 Fax.: +49 8237 966_450 E-Mail: iptservice@iptnet.org